

Annex 4

PART A

Representations against the Premises Licence (in support of the review)

IP1 Representation

Sent: 12 May 2020

Hope you are well. I took a few photos of outside the cafe yesterday evening that I've attached. As you can see there is a group of men congregating. On the other side of the road, which unfortunately I couldn't take a photo of, a group of men who had bought drinks from the cafe stood blocking the path. As a result no one can get past with the 2 metre social distancing rule. This shows that the cafe acts as magnet for people to come and ignore the rules.



IP1 Representation Continued

Sent: 20 May 2020

Dear Sir/Madam & Ms Palmer,

I've attached a word document with several photos of Broomfield Cafe. I did not want to inundate you with all the photos I have. Can I ask how the process of reviewing a license works please? Does it happen behind closed doors and if so are there minutes? Or is it possible to be there in person to listen to the arguments for the decision?

I want to re-iterate and consolidate the emails I've sent to you over the past month or so.

There are a lot of people in the neighbouring area that find the cafe a public nuisance due to blocking the street, leering at ladies and girls, getting sworn at and threatened. When looking at their license do you liaise with the police to see if they have any issues with the cafe?

I feel I need to add to my other complaint about Broomfield Cafe. It is now becoming a focal point where men gather and disregard social distancing rules. They come to the cafe buy coffee, beers and food and then stand a few metres away from the cafe on the pavement making it impossible for anyone else to get by and to stick to social distancing. You will probably respond by pointing out the cafe owner can't control this but you as Enfield Licensing can. The council has the powers to close this establishment down, just as it has to close a pub that continues to have anti-social behaviour happening outside it's premises. This is what is happening at Broomfield Cafe. Men drive from to meet here. They arrive in convoys and when they meet they hug each other, I witnessed Mr Borufi the cafe owner doing this on Friday. There is now a feeling of unease in the area due to the large groups of men who congregate to the cafe and who are breaking the guidelines and rules.

This picture was taken on Sunday 17th May. The man in the picture is Mr Borufi that owns the café. He turns up in his X5, parks on the pavement and double yellow lines. Obviously like Covid-19 restrictions other rules don't apply to him.



The below picture was taken on 11th April.



The below picture was also take on 11th April and has Mr Borufi showing him following Covid-19 guidelines. He also threatened me with violence while I was taking these pictures.



This picture was taken on 29 April



This picture taken on 12th May.



The photos below were taken 20th May



IP2 Representation

Sent: 02 May 2020

Dear all,

I am a resident of xxxxx. I am aware of the review process of the licence for Broomfield Coffee Bar, 64 Aldermans Hill, N13 4PP and would like to make you aware of my opposition to this.

In regular times their customer are regularly occupying the pavement, making no effort to let the passer by go through whoever they are kids or grown up. Furthermore I have been verbally abused by one of their client and I know that others have had the same treatment.

If this was not enough, their behaviour during the Covid-19 is absolutely appalling and an insult to NHS workers as well as to all of us who follow government guidelines and make sure that this pandemic is over as soon as possible. I would like to list the following violations :

1) it took them several days to adhere to the guideline of the 23rd of March to close bars and restaurants.

2) they made no attempts to enforce any social distancing as their customer were still gathering in front of the bar which resulted in key workers having to walk through themes on their way to the train station.

3) notwithstanding numerous complaints to the police they seem to have taken no notice of the new rules in place and have carried on with their defiant attitude towards authority. Until they moved to a so called take away.

4) their clientele still gather although not anymore in front of the cafe but in front of the former Steph & Philips agency.

5) when some of us have tried to complain directly to them for their attitude, the staff as well as the customers have been threatening which for me is the most unacceptable and concerning element. One of us managed to take a picture which I enclose here. The customers noticed it and shouted at him as well as waved during the time he was in the park opposite the cafe.

In light of all the above I believe that this cafe has no place in our community, that the licence should be cancelled and that it should simply be closed. I hope that this email will contribute to do that for the good of our great Palmers Green community.

IP2 Representation Continued

Sent: 04 May 2020 16:44

Hello,

Happy to follow the advice calling 101. I also wanted to point out that one of neighbours reported having been followed by one person of the cafe and sitting on its car glaring at her house. This should not be tolerated.

Also I add some pictures of gathering of their customers in the immediate vicinity but not in front of the cafe as if they believe to be smarter than the guideline by doing so.

I hope this all will help.





IP3 Representation

Date: 13/05/2020

I hereby give notice to make representation over renewal of this licence.

I believe the licence should not be renewed on the grounds that the premises has daily gatherings of large groups of men who intimidate the public. It is also a complete flouting of social distancing during the COVID 19 crisis. They pose a serious health risk to all Londoners.

It is a formal representation on the grounds of 1) Prevention of public nuisance and 2) Public safety.

There appears to be a constant large gathering of males outside the building. They are never more than 2 mtrs apart, clearly contravening Gov't guidelines on social distancing. The group can occasionally get quite loud and boisterous which intimidates other residents.

IP4 Representation

Sent: 13 May 2020

Dear Sirs

I would like to add my concerns in regards to the review of the licence at the above establishment for the following reasons:

1. During my commute to and from Palmers Green station it is guaranteed that the pavement is impeded by a large congregation of men smoking and drinking. I often have to step into the road to get round them. There is always a group of men heavily smoking directly outside. The air stinks around there of cigarette smoke, which children and babies are forced to walk through.
2. I often see men ogling ladies as they walk past. Female members of my family have taken to walking on the opposite side of the road due to feeling intimidated. I know of other females who feel and act in the same way.
3. There is always a constant stream of noisy men, huge amount of cars and vans causing traffic issues on Aldermans Hill.
4. When lockdown was announced this establishment continued to operate as normal. I did complain to yourselves and a councillor for which I received a standard response that take away's are operating. This was not the case.
5. They continue to ignore social distancing rules. There are often 5 people within the premises and always a group of men outside on the pavement drinking and smoking. This I witnessed again yesterday, shaking hands, blocking the pavement, with no respect for others.
6. I know of at least one person who lived in one of the flats above who has moved due to the above and allegations of potential criminal behaviour. This of course cannot be proved and there is no evidence merely anecdotal.
7. There is significant noise issues especially at weekends and evenings

This establishment is clearly run with no respect for local residents, they behave with impunity without any respect for the largely elderly and family residents in the area. I'm not sure what there licensing hours are but certainly from 7.00 am until well after 12.00 pm the behaviours above continues. The location for such an establishment is clearly inappropriate and not suitable for Aldermans Hill, where locals, commuters and families enjoying Broomfield Park have had to endure intimidation and ASB for far too long.

IP5 Representation

Date 14/04/20

Re: License review of Broomfield Café Bar N13 4PP

Dear Sir/Madam,

I would like to take this opportunity to bring to your attention my concerns regarding the current music licensing at Broomfield Café Bar. These concerns are based on facts and personal experience which I have unfortunately acquired over the past few years.

I have been a private Resident of xxxxx for twenty-one years. I pride myself on being a caring, considerate and thoughtful member of the community. I abide by the rules and regulations of my tenancy, the local authority and the law.

Brief history of Loud music at Broomfield Café Bar

Excessive music volume has always been an issue at Broomfield Café Bar since the current license holder took over the premises in 2017. In the past, I have always tried to negotiate patiently, neighbourly and diplomatically with the license holder over the music volume, frequency and duration. This was unsuccessful and I was told by the manager/owner, that he had a business to run and a music license that he intends to use to its full effect. I continued in my attempts to liaise with the owner/manager over persistent and excessive music volume, rather than call the council because I was trying to be neighbourly. However, the premises continued to be used to hold late night parties and private functions with live music and dancing ([please see video A](#))

The manager/owner and staff of Broomfield Café Bar soon began to display abusive and aggressive behaviour towards me when I would kindly ask if the music could lower the music volume. The manager/owner would insist on shaking my hand, using enough force to hurt me, in a display of physical strength and dominance. He would pull my arm back and forth aggressively, so I would be forced to regain my balance, telling me to "be a man and grow some balls". This, I felt was a form of bullying. The manager/owner and staff of the premises would slam doors in my face late at night if I kindly asked them to reduce the volume.

The manager/owner would be rude to me on the phone if I rang and reply to my messages with the use of foul language. I was told that if "I do not like it, I can find somewhere else to live, as this is not my home". The staff would no longer answer the phone and have no regard for their music volume, frequency and duration, despite knowing the upset and distress it was causing me.

I notified the landlord/property owner of [REDACTED] Aldermans Hill regarding the noise nuisance at the premises. On the 14th October 2017, I received a letter from my landlord/property owner, instructing me to contact the Enfield Council Noise Abatement Team, regarding the noise issue. This was after the landlord/property owners own failed attempts at trying to bring the music volume under control.

Since then, I have made many complaints over many years, (all of which can be cross referenced by the Noise Team). Over the past few years, I have done my very best to meet every requirement the Noise Team has asked of me. On multiple visits made by the noise team, excessive music volume/noise nuisance has witnessed on many occasions. This finally led to a notice being served to Broomfield Café Bar.

Since liaising with Enfield Council over persistent noise issues, on the 29th March 2019, my safety felt threatened from physical harm by the manager/owner. I was accused of collaborating with the manager/owner of neighbouring restaurant Nissi, who I later understood had made complaints of his own about excessive music volume and partying. The manager/owner of Broomfield Café Bar violently told me he would "Cut the F**king Greeks head off" and aggressively pointing his finger in my face, threatened to "put us both down" and "F**k us both up", if I continued to cooperate with the council. This threatening and violent behaviour directed towards me caused me so much distress and fear of my own safety. Some days later, I decided to seek Police advise Via 101, though I thought it would be safer if not pursue the issue. (please refer to audio example B, threatening behaviour).

Since this notice has been served; it has been breached on many occasions by the premises license holder. It has been witnessed officially twice by the Noise Team on the 7th February 2020 and again on the 14th March 2020. Excessive music volume has also been witnessed by the Noise Team prior to these dates, though they were not aware that a notice had already been served. This notice has also been breached on many other occasions, when the Noise Team have not been available to witness, to which I have made formal complaints. This shows a consistent disregard for the boundary set by the local authority. Problems with music noise at Broomfield Café Bar continue to this very day.

Effect on my life and personal wellbeing

The distress this caused to my life at home became unbearable. I was subjected to abusive, aggressive and drunken behaviour when kindly asking if the music could be turned down. For years I have been tortured by persistently loud music at an intense frequency, ranging from as early as 6:30am to as late as 1:00am. I could no longer relax in my own home and I no longer looked forward to returning home after work.

I would be subjected to unpleasant and sarcastic comments made at myself by staff and acquaintances of Broomfield Café Bar as I would walk by outside. I have felt forced to sit in bars late at night, to escape noise volume and drunken partying. I have also packed overnight bags, ready to spend nights away at a family and friends, to escape late night private events.

I have felt threatened of physical harm and revengeful attacks by friends and acquaintances of the manager/owner for contacting the Council. I have been robbed of the simple pleasure of having early night, for fear of being abruptly disturbed by drunken outbursts of late-night loud music. I have felt powerless and isolated with an inability to rest or relax in a home that I work to pay rent for.

Environmental issues

The business and partying at Broomfield Café Bar have also resulted in overflowing bins in the service road, unable to cope with the excessive waste. Torn bin bags, food waste, broken bottles and empty food storage containers have littered the service road to the rear of Aldermans Hill. This, in turn, has created problems with vermin in the service road and vermin trying to enter our own residential property. This became the focal point of environmental complaints from residents within the local community (please see Image C).

Obstructions to residential Fire exit

The business at Broomfield Café Bar has created the ongoing problem of our residential Fire Exit being used as storage for: tables chairs, mops, buckets, brooms, bags of rubbish, fire extinguishers, empty beer boxes and beer crates. This has also included the storage Flammable and combustible materials, such as oil drums and cans of paint. This has been with the addition of discarded cigarette ends which constitutes to the Fire Combustion Triangle. This has been in an effort provide additional space within Broomfield Café Bar, for private parties and functions. This is contravening of all Fire Safety Regulations and detrimental to the Health and Safety of private residents (please see image D).

Pavement crowding, littering and drink driving

There is also the problem of excessive pavement noise and pavement crowding outside Broomfield Café Bar. This is by friends and acquaintances engaging in evening drinking sessions. This makes it difficult for residents to pass freely and makes residents, and myself, feel quite intimidated on passing the premises. Loud noise, shouting and laughing can also be heard on street outside the premises till very late at night and early hours of the morning. The crowding of the pavement results in the discarding cigarette ends and cigarette boxes littering the street every

evening, even though ashtrays are provided by law. All of which has previously been complained about by the local community.

I have also sadly witnessed on numerous occasions, friends and acquaintances of Broomfield Café Bar driving cars and vans home, after private parties and late-night drinking sessions. This is contravening of the laws regarding drink driving and a serious danger to public health.

Social distancing and group gatherings during government lockdown

After 4 police warnings about social gathering and social distancing restrictions, (02/04/20, 04/04/20, 10/04/20, 09/05/20), Broomfield Cafe Bar continues to attract and encourage this behaviour. Over the past few weeks, operating as a takeaway service only, Broomfield Cafe Bar has encouraged the unnecessary frequenting by friends and acquaintances of the manager/owner, for coffee and unnecessary social interactions on the street outside.

I feel it is the responsibility of the premises license holder to ensure that the social distancing restrictions and group gathering restrictions are adhered to by staff and visitors inside the premises and on the pavement outside the premises. This lack of adherence to the government regulations has raised the concerns of residents and again been the focal point of complaints by community members. This again displays a consistency in contravening the law set by the government and local authorities. (Please see image E)

Trading of alcohol during government lockdown

I Have also witnessed the discrete trading of alcohol during the takeaway service only, offered at Broomfield Café Bar. This trading of alcohol was also provided to the driver of a vehicle and consumed within the vehicle by the driver and acquaintances. This took place while parked outside the premises. This unfortunately was not picked up by the police as they failed to get there in adequate time. This was after it has been made clear by licensing that the trading of alcohol is not permitted during operation as a takeaway service only. Again, contravening of all law and boundaries set by the local authority.

(Please refer to email, photos and Cad number, Charlotte Palmer, Licensing Officer, 28/04/20)

Diary of recent events

3/04/20 9:05-1:40pm Loud music penetrating the floors and walls of my abode. Causing upset and distress while trying to work from home. Disturbing and distracting while engaged in video conference calls.

16/04/20 9:00am - 2:20pm Loud music penetrating the floors and walls of my abode. Causing disruption and distress while trying to work from home. Making it hard for me to focus on tasks and breaking my concentration while inputting information.

19/04/20 11:16am - 1:40pm Loud music pounding through the floors of my abode. Causing disruption and disturbance while trying to attend live streaming of Sunday church mass. Distracting while trying to communicate with friends and family via social media.

24/04/20 10:00am - 12:20 Loud music (bass sound) thumping through the floor of my abode. Causing distress and disruption and interrupting video conference lesson while working from home to support my student.

25/04/20 8:34am - 10:10 Loud music outburst (thumping bass) penetrating the floors of my abode during the early morning. Causing upset and distress and distracting me from the tasks I need to undertake for the day.

28/04/20 1:30pm Witness the selling of alcohol to 3 gentlemen in a parked car outside during government lockdown. Witnessed the consumption of alcohol during take away service only and drink driving. Police cad numbers: 29049 28/04/20 - 3732 28/04/20

29/04/20 2:44pm Received a phone call from owner of Broomfield Cafe Bar using an unknown number. (xxxxx) Owner demanded to know if I had sent photos and a video of contravene to the local council. I was told if I have a problem, I should sort it out with him. Phone call left me feeling unsafe. I started to worry about the possibility of being approached and harassed in the street.

02/05/20 11:15am - 19:10pm Loud music (bass thumping) penetrating the floors of my abode. Causing upset and distraction while trying to work and rest at home due. I became so upset after such a long duration of music volume that I decided to make an official complaint via the Enfield council website.

04/05/20 2:00pm - 4:10 Loud music from Broomfield Cafe Bar penetrating the floor of my abode Causing distraction while trying to work from home. Music can be heard while in conference calls with students', attending lessons and a with one to one meeting. I became so frustrated with the disturbance that I made another formal complaint to the Enfield council website.

05/05/20 9:35am - 11:10 Loud music (thumping bass) pounding through the floors of my abode. Volume that is completely unnecessary. Causing me to become very upset and distress after putting up with it the previous day. Disturbance to my online lessons with students and causing me to lose focus on my job.

05/05/20 6:13pm Can see 2 attempts of the owner/manager of Broomfield Cafe Bar trying to contact me from his mobile number, of which I have blocked. I am feeling harassed.

06/05/20 8:23am - 8:52 Loud and disruptive outburst of excessive music volume (thumping bass) penetrating floors of my abode and communal areas of the building. Causing upset and distress to the start of my day and causing frustration at the

frequency. This is the morning after I received an email from Charlotte Palmer stating that she had contacted the owner/manager regarding music volume.

12/05/20 6:25pm – 7:45pm Unnecessarily loud outburst of music (thumping bass), penetrating the floors of my abode. I felt this was done intentionally to upset or distress me in some way. I waited patiently for it to end, as I knew the premises would close soon due to the lockdown and the staff would go home.

Summary

May I please ask you to consider the points I have raised and the experiences I have suffered and endured over the past few years relating to the music licensing at Broomfield Café Bar. I hope I have conveyed clearly, examples of repeated and consistent contravene of all law and protocols set by the local authority regarding music noise nuisance. I feel it is due to a lack of consequence for the repeated breach of protocols by the premises license holder.

May you please also consider the related problems mentioned when reviewing the premises license. E.g. overflowing bins, blocked fire exits, pavement noise, pavement crowding, littering and drink driving. Also, threatening and intimidating behaviour. As I have previously mentioned, these concerns are based on facts and personal experience which I have unfortunately acquired over the past few years.

(large variety of media still available: images, audio and video).

Image C



Image D



Image E



IP5 Representation Continued

Sent: 23 May 2020 18:55

Subject: Intimidation/Harassment

Dear Charlotte/Karen

With regret, I would like to bring to your attention the harassment and intimidation I have just been subjected to, by a furious member of staff at Broomfield Cafe Bar.

On leaving my abode, 23/05/20 2:40pm, I was confronted with intimidating and threatening behaviour. This was within a confined space to the rear of the premises, to which I could not pass freely. This confined space is also the entrance to my home.

I was thanked, with aggression, raised voice and use of foul language, for the photos which have been sent to the police and local authorities. I was also told by the member of staff "I will see you later". I have previously experienced harassment from the same member of staff outside the premises on 15/03/20 11:25am

This incident left me feeling stressed, scared and completely anxious. I feel unable to come and go freely from my home, without fear of resentment and harassment. I decided to call 101 immediately, as instructed, by the police licensing officer. Cad No: 4393 23/05/20

Given the seriousness of this incident during this time, I would like the content of this email to form part of my Supporting representation regarding the premise license.

IP6 Representation

Sent: 13 May 2020 17:45

To whom it may concern,

I am writing with concerns re activity and behaviour at the above premises.

I walk past twice a day at around 830 am and 630pm and my concerns are as follows:

- It does not seem like a legitimate business as it is patronised by almost only [REDACTED] men, no children or women
- For a while they were advertising for a 'female-only' waitress which is discriminatory and culturally completely inappropriate and offensive
- The premises attracts large groups of men who smoke and conduct business gathering in vehicles around the bar
- During Covid, men continue to gather, smoke and conduct business around the premises, making it almost impossible to be socially distant around it
- All in all it carries an unwelcoming, suspicious vibe of men only gatherings in small groups
- It is such an insular setting, it contributes nothing to the local community other than arousing suspicion to residents and visitors to the area. My wife often feels threatened walking past, though I must stress she's never been approached or spoken to by anyone there

Frankly I'd be amazed if the business is legitimate and hope the review is able to establish, challenge and address what is going on there.

IP7 Representation

Sent: 25 April 2020

Dear Sir/Madam.

I write to express my concern at events relating to the above cafe.

The Broomfield Coffee Bar is solely a focal point for [REDACTED], none of whom appear to live here, and does not in any way serve the local community. Quite the opposite. At the best of times their customers behave in an anti social manner crowding and obstructing the pavement and throwing hundreds of fag ends all over the pavement and the road and, on occasions have spat across the front of me as I have tried to walk past on my way home from work. A few of them dump their rubbish in Grovelands road and I have witnessed this on several occasions, particularly a man with a white van.

Since the advent of Covid 19 and the Coffee bar operating a take away service, their customers drive in, park their vehicles and form in groups, blocking the pavement on both sides of the road and deliberately flouting the social distancing recommendations. Whenever anyone has tried to remind them of their obligations their response has been one of aggressive and foul mouthed abuse, sometimes with accompanying gestures.

I am an Operating Department Practitioner at the xxxxx Hospital where two of my work colleagues have died of Covid19 and countless others have or are suffering the effects of this awful virus. I cannot emphasise enough how important it is to do whatever it takes to avoid getting Covid19 at all. It will only take one of these people to catch Covid19 for all the others to get it too and then they are likely to spread it to our local community. The current state of affairs is a danger to our community and, in view of the duress and constant risk I am exposed to at work I am incensed but this uncaring attitude and feel I have the right to demand the complete closure of this antisocial and dangerous establishment with immediate effect, primarily for the safety of the community of Palmers Green.

IP7 Representation Continued

Sent: 18 May 2020

Dear Licensing team.

Thank you very much for your reply to my last email. It is reassuring to know that my concerns, which are shared by many people whom I know in xxxx and the local area, are being considered. The antisocial behaviour which I mentioned in my previous email of April 25th has been going on ever since the Broomfield coffee bar first opened. In addition to what I said before there have been occasions of sexually harassing women as they walk past. I have witnessed this once and have heard of the waitress in Baskervilles being leered at through the window by customers from

Broomfield coffee bar. The fly tipping continues and I witnessed it again this morning. Almost every time I walk past I have to walk into the street to social distance myself from customers on the pavement outside Broomfield cafe. I wish to add that, throughout last summer, every time I came home from work there were crowds of them sitting in chairs and tables which were blocking half of the pavement and drinking beers outside. Often there were so many customers that the whole pavement was blocked by additional customers standing in the way of passers by. It is clear the this establishment does not serve the local community at all and only serves a large number of [REDACTED] from all over North London. Many of them take their drinks into Broomfield Park forming groups there. Our law abiding and civilised community is being made a complete mockery of by these people and the health hazard they represent needs to be addressed. In my view the only way this can be achieved is to close broomfield coffee bar completely. Feelings in our community are running high about this issue and when the second wave of Covid19 hits us next winter we will have a major problem on our hands and these people, by failing to socially distance, will be prime vectors. It may seem relatively plain sailing, now, with the infection rate appearing to fall in London but Covid19 is far from over. The Asian flu of 1968 and the second wave of 1969 killed 80,0000 people in the UK but this virus is far worse and we have a much greater density of population in London than we had then. It may be that Covid19 will be plaguing us for as much as three more years.

I attach a number of photographs which I have taken on various days from 26th April to 17th May

I shall send another email in a moment with more photos.









IP7 Representation Continued

Sent: 18 May 2020

Dear Licensing team.

The issue of people congregating is daily and continual throughout the day. it is impossible for the police to deal with this.

IP7 Representation Continued

Sent: 20 May 2020

I wish to declare my total opposition to the renewal for all of the reasons previously mentioned.

Yesterday evening I spoke with my neighbour over the fence about this and she said that she had also been sexually harassed by Broomfield coffee bar customers as she walked past.

IP7 Representation Continued

Sent: 20 May 2020

I have one further thing to add.

The owners of Broomfield Coffee bar altered the structure at the front of the premises without planning permission.

I did not realise this until now.

IP8 Representation

Sent: 26 April 2020 14:56

To Whom it May Concern

I am writing to register my concern over the up coming license renewal for the Broomfield Coffee Bar, Aldermans Hill, N13 4PP.

I, along with many residents in the surrounding area have deep concerns about this "Cafe"

I have personally witnessed drugs being used by men sitting at the tables outside the cafe. This Cafe attracts the rudest men (never see any women there) who sit and smoke and leer and ogle at girls and women as they pass by. There are frequently large gatherings of men that spill onto the pavement and no-one can get past. Even during this lockdown the cafe has flagrantly disobeyed the rules and been open, pedestrians literally having to cross the road to avoid close proximity.

This I'm sure you will put down to hearsay/gossip but this place is considered by locals as a gangsters/drug laundry location.

If local opinion counts for anything you would not re-new this license to these people.

IP8 Representation Continued

Sent: 18 May 2020

Broomfield Cafe on Aldermans hill N13 is a source of deep concern to the neighbourhood and all of the following are of great concern:

- Prevention of crime and disorder;
- Prevention of public nuisance;
- Public safety, and
- Protection of children from harm.

I feel I have to write to you again to report truly unacceptable behaviour from the patrons at Broomfield Cafe, Aldermans Hill N13.

Yesterday the 15th May 2020 I again witnessed truly disgusting behaviour from groups of men gathered outside the Cafe.

They have obviously been told by the owners not to gather in too large numbers directly outside so what they do is to pack the pavement on the opposite side of the

street. Yesterday I was walking with my xx year old daughter and saw truly unbelievable disregard for the general public and anyone trying to walk along the pavement as they congregated in large groups, one group of about 8 men on the pavement and yet another group over the railings on the pavement that is in the park of about 10 men. Its like pre match at a football stadium.

I wrote before about how I had personally witnessed them abusing women walking by and blatantly smoking drugs outside the cafe, its nothing short of disgusting.

I was so incensed yesterday that I returned home and got into my car and drove past and tried to take photos. This as I'm sure you can appreciate would be provocative and dangerous whilst walking. Alas they are not great pictures but I managed to get a shot of the group in the park which you can see fairly clearly if you zoom in on image.

They obviously don't believe in the Coronavirus and they definitely do not abide by any form of social distancing and are quite happy to endanger others.

I honestly am not trying to be vindictive with this and I'll be amazed if I am the only person complaining. This Cafe has now been a long source of unacceptable behaviour from the men who go there and it just seems to be getting worse.

Please consider these incidents as extremely anti-social and the Cafe not a benefit to this community.



IP9 Representation

Sent: 14 May 2020

Dears,

We live close to the Broomfield Coffee Bar in Palmers Green. Indeed to get to the Palmers Green railway station or the local shops we have to pass it every day.

At all times, before the COVID-19 situation commenced and since, there are groups of men standing outside this bar smoking and drinking. Because so many of the patrons smoke (which is 99% male), they block the pavement and it is sometimes awkward to get around them - they do not give way to other users of the pavement.

My wife and my xxx year old daughter, particularly feel very uncomfortable when going pass the bar. Quite simply they feel intimidated. Both say the men just blatantly stare them up and down and then pass comment to the other patrons. My daughter and wife used to quite often cross the road to avoid direct contact, but with the recent COVID situation, the patrons of the bar have been standing around in groups on both sides of the road so now they have no choice but to walk the gauntlet or walk a ridiculous route of up our road to Fox Lane and then down the High Street to get to the station from the other way.

I know we would not miss this bar. It is clearly aimed at a certain group and we get the clear impression we would not be well received if we were to cross the threshold.

IP9 Representation Continued

Sent: 19 May 2020

Dear Licensing Team,

Thank you for responding to our earlier email, in light of your request I state as follows:-

The Broomfield Cafe has many people outside, mainly male. They accumulate in groups outside the cafe and stand around smoking and blocking the pavement. They make you feel uncomfortable as you walk past - especially younger females who have to walk this way. It has reached a point that my daughter and I choose a different route home to avoid walking past. This occurs at all times of the day. This I believe creates a public nuisance.

During this time of coronavirus, the cafe has not been open for sitting inside. However, it is still open and is offering a takeaway service. This I know is allowed, however, this has further encouraged bigger groups of males who are definitely not socially distancing to not only loiter around immediately outside the cafe but now has created groups of males on the opposite side of the cafe directly across the road which makes it impossible to avoid them and we have to walk on the actual road to get by. This I believe creates a safety issue as well.

IP10 Representation

Sent: 20 May 2020

I understand that the license for Broomfield Cafe on Alderman's Hill, Palmers Green is being reviewed.

I would like to provide my feedback on some antisocial behaviour and negative developments in the area since it arrived.

The cafe does not seem to operate as a cafe but rather a drinking and smoking venue. I regularly walk past and have only seen food being consumed on a couple of occasions.

There have been four consistent issues (1) blocking of the pavement - the cafe seems to spill out onto the street at all times. There are always groups of men outside from early in the morning until late at night. These groups have no awareness of other pedestrians regardless of if they are rushing for a train, pushing a pram or using a walking stick. I personally have had many incidents where I have had to ask them to move out of the way - they are not always polite in return. (2) sexually hostile and harassing climate - many young ladies in the area, including my daughter, will walk around the block rather than past the cafe given the staring, leering and comments (3) litter and misuse of bins - there is a consistent and long standing fly tipping issue on Grovelands Road and many suspect alot of this comes from the builders that frequent the cafe. The cafe owners themselves also do not respect the rubbish rules and I believe they have been served with notices for using residential bins (4) random parking and hanging around in cars outside the cafe and on the corner often causing obstruction or reducing visibility.

In addition to issues relating to their license compliance and the anti social behaviour of the clientele - it is the behaviour during the pandemic that is really troubling. In the early stage of the lockdown the police had to be called as it was reported groups were still visiting the cafe. As the cafe opened for take away - I have not seen anyone take away any food - groups of men continue to hang around not socially distancing from each other but also not from any other users of the road. There seems to be a complete disregard for the social distancing rules.

There is another cafe further up also open that does not have the same problems.
